United States Air Force Reserve

Integrity - Service - Excellence

Understanding DTS vs RTS



RIO/Det 6

27 Sep 2019 at 1000 EST MacDill AFB Bldg 296 (927th ARW) CDR Conf Rm (2nd Floor)

Telecom# (813) 828-8255 Mtg ID/Pin: 813#

DCS: https://conference.apps.mil/webconf/FDBriefing

Please dial in 5-10 minutes prior to start time

U.S. AIR FORCE





- ROEs
- Definition
- Guidance
- Support
- Registration
- Authorization
- Voucher
- Checklists
- Reminders
- Updates



Rules of Engagement

- Announce attendance after you dial-in (Rank/Name & Unit Assigned)
- Mute your telephone
- DO NOT put your phone on hold
- Ask or type questions at any time
 - Start with your Rank/Name, if you verbally ask
- Use Customs & Courtesies
- Please no side bars





- Defense Travel System (DTS)
 - Automated function to request travel & lodging and to file vouchers for reimbursement
 - Cannot submit authorization in DTS until AROWS-R orders are approved
 - Only utilized
 - On AT where IDTs are not included
 - If RPA & MPA orders are for 30 days or less
 - On back to back orders less than 45 days total
 - Reserve Travel System (RTS)
 - Only supports travel voucher submissions via myPers
 - DD Form 1351-2 packages submitted via myPers: https://mypers.af.mil/app/dynamicforms/display/form/268
 - Only utilized
 - RPA and MPA orders over 30 days in length
 - When IDTs performed in conjunction w/AT

Guidance



- Joint Travel Regulation (JTR) http://www.defensetravel.dod.mil/site/travelreg.cfm
- DOD Financial Management Regulation 7000.14-R Vol. 9 Travel Policy http://comptroller.defense.gov/FMR.aspx
- IMA Travel Companion Guide

http://www.arpc.afrc.af.mil/Portals/4/Documents/RIO/RIO-IR-Travel-Guide-2016.pdf

- DTS Self-Registration Instructions:
 - http://www.arpc.afrc.af.mil/Portals/4/DRIO/RIO-DTS-Self-Registration-Instructions.pdf?ver=2016-04-18-113136-797
 - IR Travel Companion Guide
- Step-by-Step instructions w/screenshots for completing Authorization/Voucher http://www.arpc.afrc.af.mil/Portals/4/DRIO/RIO-Det6-FD-Understanding-DTS.pdf





Tier I Support

- Organizational Defense Travel Administrator (ODTA) Your HQ RIO Detachment
 - Det 6 (DSN 968/Comm 813-828-5035 Ext. 5 or riodet6@us.af.mil)
- Tier II Support
 - Travel Assistance Center (TAC)
- The <u>Travel Assistance Center (TAC)</u> is available to all DoD travelers 24 hours a day, seven days a week. Staffed by a team of trained analysts, the TAC offers assistance on the spectrum of DoD travel including DTS, Government Travel Charge Card, Commercial Travel Programs, Travel Policy, and 24-hour Recruit Assistance.
- The TAC can be contacted by calling 1-888-Help1Go (888-435-7146) or by submitting a help desk ticket through the Tickets section of <u>Travel Explorer (TraX)</u>. If you are calling from overseas, you can now directly dial the TAC at 1-888-Help1Go from any DSN line. The Tickets section of TraX maintains a record of a user's call center tickets, and provides the capability to track progress of tickets from creation to resolution. In addition, the traveler can access self-help resources such as, FAQs, user guides, and computer-based training aides through the Knowledge Center and Training sections of <u>TraX</u>.





- Tier II Support/Travel Assistance Center (TAC) cont
 - Travelers are encouraged to contact their <u>local help desk</u> or use these self-help resources in the Knowledge Center prior to contacting the TAC. The Knowledge Center provides instant access to hundreds of frequently asked questions and corresponding answers
- Approving Official (AO) Lt Col Heup & Lt Col Hreczkosij (Det 6)
- Supervising Authority
 - Your HQ RIO Det CC (i.e., Det 6 Col Delano)





- Existing DTS Civil Servant account holder
 - Have unit DTS POC reset your user ID w/in your profile
 - Resetting your user ID won't affect Civil Service DTS profile & will allow for dual profiles
 - After reset has occurred, member will complete the IR selfregistration steps located on the HQ RIO website
- Existing AD account holder
 - Have losing unit reset unit ID so Det 6 can gain your account
- New DTS account (IR Self-registration)
 - Log-in to DTS homepage (http://www.defensetravel.osd.mil) or type "DTS" into your web search engine
 - Complete self-registration

Authorization



- 1st DTS action Prior to traveling (unless AROWS-R Order is not published prior to departure)
 - Usually prompted by auto E-mail directing you to accomplish
 - Still has to be submitted prior to voucher submission
 - Don't submit without AROWS-R order published because there is no Line of Accounting (LOA) for the trip
- Substantiating documents (e.g., receipts) not required to be submitted until voucher submission
- Opportunity to provide brief comments to AO for unusual circumstances
- The following is a step by step process for submitting



Authorization Notification

Subject: Authority to Travel

Date: Friday, July 17, 2019 5:42:58 PM

We have received notice from ROWSR that authorizes MEMBER NAME to travel to: MACDILLAFB,FL; MACDILLAFB,FL during the period 07/27/2015 to 07/31/2015.

Please visit the Defense Travel System website: www.defensetravel.osd.mil, and login using your Public Key Infrastructure (PKI) certificate and password to review, create travel arrangements and reservations, and complete the travel authorization for MHMACDILLAFBF072715_A02.

If this is your first time using the Defense Travel System, you will be guided through a self-registration process that must be completed before you can access your travel document.

Instructions for completing this travel authorization can be retrieved by using the hyperlinks "Training" followed by "Quick References" at the Defense Travel System website. Within "Quick References" select "Create an Authorization/Order" appropriate to your PKI medium (Common Access Card or Digital Signature Diskette).

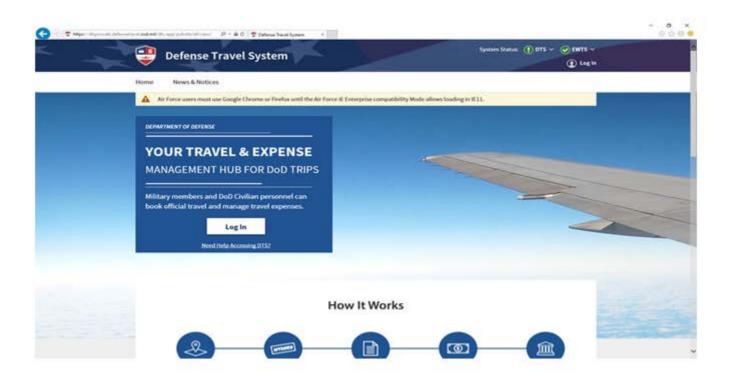
Please do not respond to this email.

If you need assistance or have questions regarding this travel authorization, contact your Commander/Supervisor. To log into DTS, select the following link: http://www.defensetravel.osd.mil



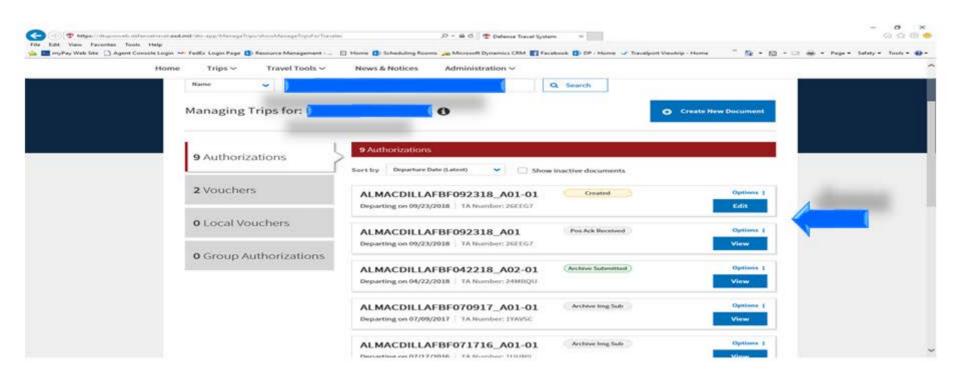


Step 2: Member will log into DTS: https://dtsproweb.defensetravel.osd.mil/dts-app/pubsite/all/view/ then select "Accept"





Step 3: From home page, select 'Authorizations' followed by Edit





- Step 4: Verify personal account information using drop down menu under members name
 - Under EFT and Credit Card Accounts; click 'save' once EFT and CC are updated
 - If authorization is already built, select edit followed by "Additional options" and "my account information"

EFT and Credit Card Accounts

Payment by Electronic Funds Transfer (EFT) is mandatory unless the traveler does not have access to an account at a financial institution that can receive EFT transmissions.

If the following account information is incorrect please click on the link below to update your account information from your permanant traveler profile. > Refresh Account Data



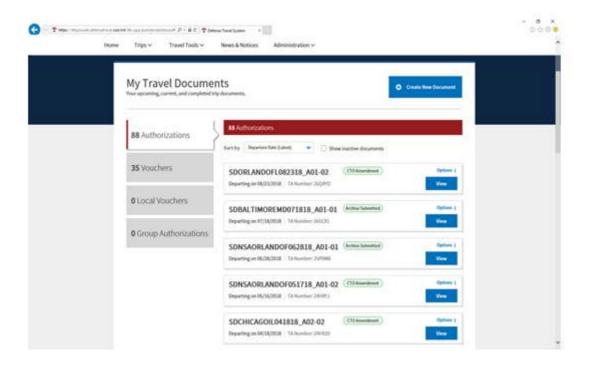
- Step 5: Verify personal account information (Cont)
 - Your checking account & GTC information will appear

If the following account information is incorrect please click on the link below to update your account information from your permanent travel profile. > Refresh Account Data

Account Type	Account Number	Routing Number	Expiration Date
CHECKING			
GOVCC			

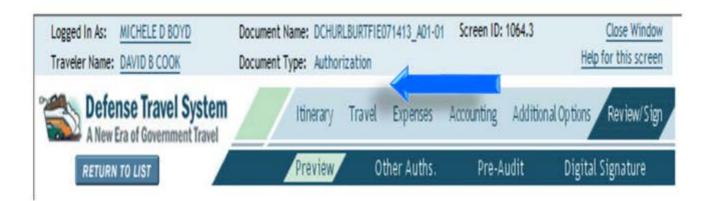


- Step 6: Select authorization from list, then click 'Edit'
 - Don't click 'Create New Document'



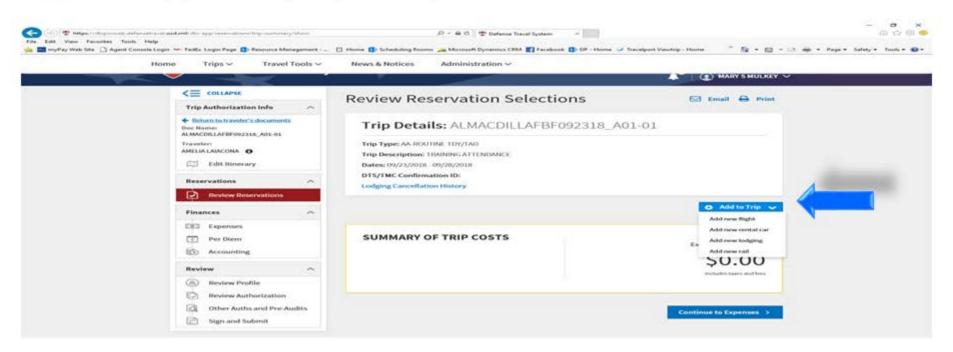


Step 7: On main navigation bar (across the top), select 'Travel'



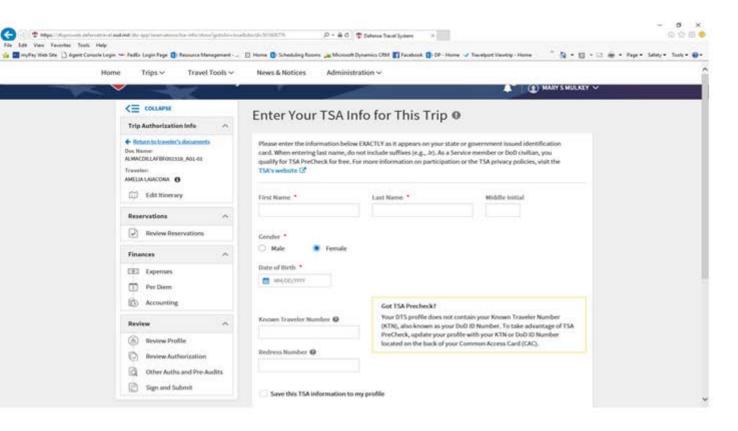


- Step 8: 'Trip Summary" Page Select 'Add to Trip > Select Add New Flight'
 - If not applicable, skip to Step 10.



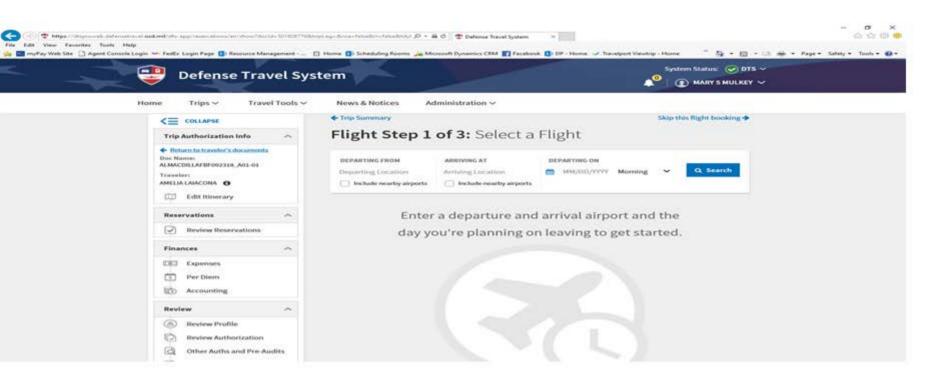


Step 9: DOD ID Number can be used Known Traveler Number (KTN) and Redress Number for TSA Pre-check





Step 10: Flight Step 1 of 3: Select a Flight Enter city or airport code in 'Departure and Arrival.' Then, select your travel date, then click 'Search'





- Step 11: Select a 'GSA Contract Airfare' & click 'Save'
 - Be careful: If you select 'Other Airfare', you're required to give justification & get approval by your Authorizing Official (AO) first
 - Note: You'll select your lodging & any approved rental car reservations through the same process as well.
 - Reminder: CTO charges for airfare & lodging reservations, are reimbursable







- Step 12: Add 'My Expenses'
 - Receipts of \$75.00 or more
 - Constructive Travel Worksheets (CTWs)
 - MFRs for unusual circumstances

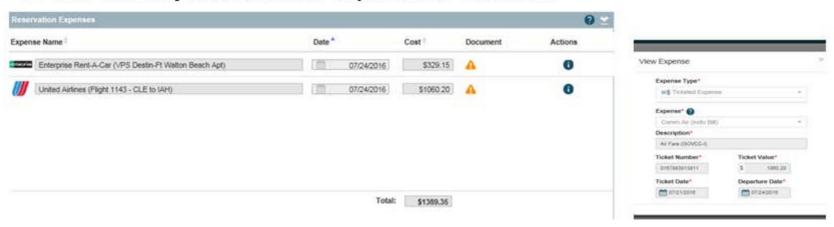


A.The My Expenses screen contains four major areas:

- A.Reservation Expenses
- **B.Other Expenses**
- C.Substantiating Documents
- D. Trip Workbook

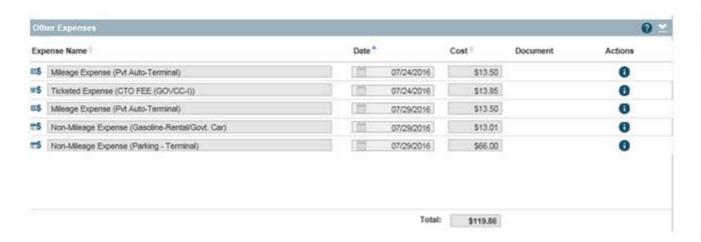


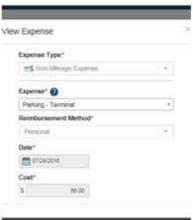
- Step 12: Add 'My Expenses' (Cont)
 - Reservation Expenses
 - These expenses automatically populate as separate line items
 - You cannot manually add an expense in the Reservation Expenses area in any document
 - You can only edit or delete expenses in vouchers





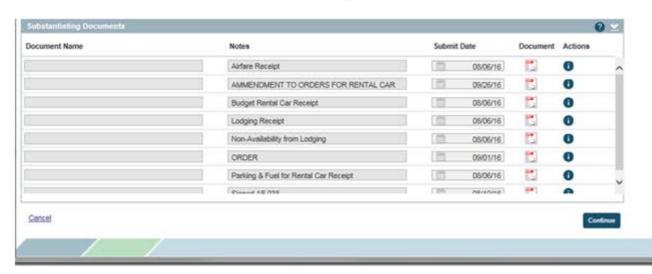
- Step 12: Add 'My Expenses' (Cont)
- Other Expenses
- Other Expenses shows reimbursable expenses as separate line items
- In an authorization, you must manually enter expenses. The voucher initially displays expenses from the approved authorization
- On all docs, you can add, edit, or remove expenses as needed

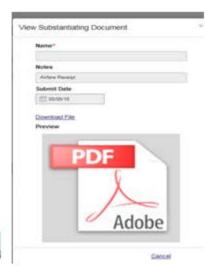






- Step 12: Add 'My Expenses' (Cont)
 - Substantiating Documents
- Substantiating Documents contains electronic images of paper documents that you must attach to your travel document
- Examples of documents you might attach in this area include, but aren't limited to leave forms, constructed travel worksheets, etc.





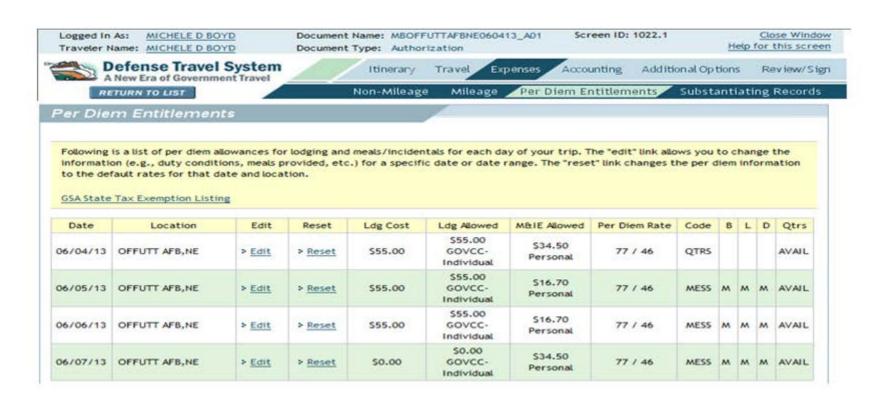


- Step 12: Add 'My Expenses' (Cont)
 - Trip Workbook
- Trip Workbook is a tool you can use to upload electronic images of paper documents
- After uploading them, use the tools in the Trip Workbook to crop them before you attach them to individual expenses in the Reservation Expenses or Other Expenses areas
 - For example, if multiple receipts appear in one image, you can crop the image and save each receipt individually
 - Important Note: Attaching images to individual expenses is very important because the Trip Workbook is only visible to people who are editing the document



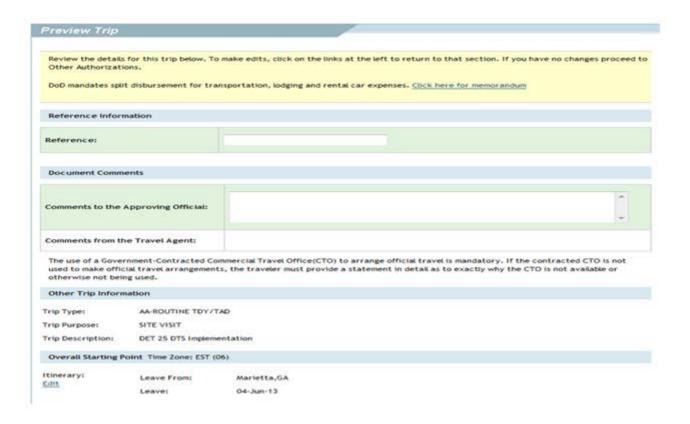


Step 12: From Expenses, select 'Per Diem Entitlements'...then, click 'Edit'...finally 'Save these entitlements & "Continue'





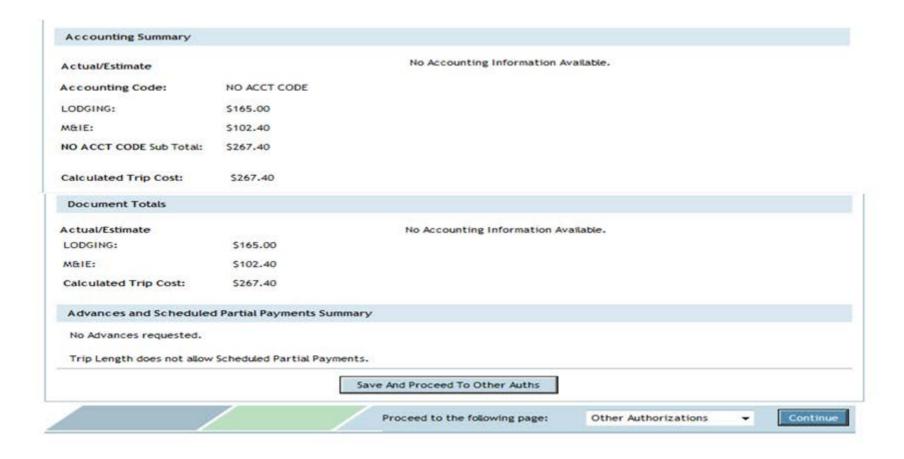
Step 13: 'Preview Trip', then 'Save' & go to 'Other Auths'





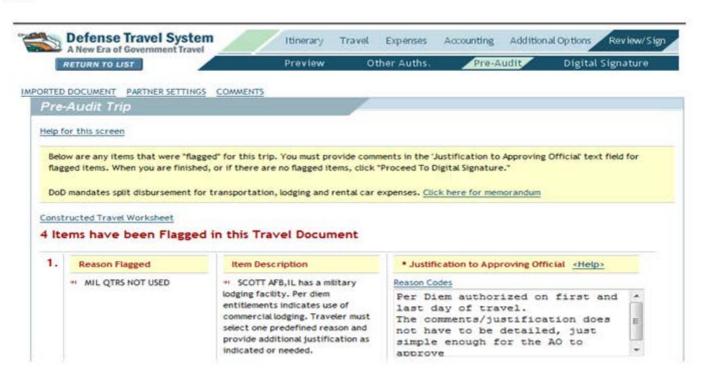
Itinerary: Edit	Leave From:	OFFUTT AFB, NE			
	TDY/TAD Location:	OFFUTT AFB, NE			
	Arrive:	04-Jun-13			
	Leave:	07-Jun-13			
Rental Car: Edit	Company:		Comments to the Tr	avel Agent;	
	En-Route:	No			-
	Cost:	50.00			
	Location:				-
	Pick-Up:	04-Jun-13 12:00AM			
	Drop-Off:	07-Jun-13 12:00AM			
	Method Of				
	Reimbursement:				
	Reimbursement: Restrictions:				
Overall End Poi					
tinerary:	Restrictions:	OFFUTT AFB, NE			
tinerary:	Restrictions: int Time Zone: EST (06)	OFFUTT AFB, NE Marietta,GA			
tinerary:	Restrictions: int Time Zone: EST (06) Leave From:				
tinerary:	Restrictions: Int Time Zone: EST (06) Leave From: Return Location:	Marietta,GA			
tinerary: dit Expenses	Restrictions: Int Time Zone: EST (06) Leave From: Return Location:	Marietta,GA			
Expenses	Restrictions: Int Time Zone: EST (06) Leave From: Return Location: Arrive:	Marietta,GA			
Expenses No Expense Info	Restrictions: Int Time Zone: EST (06) Leave From: Return Location: Arrive:	Marietta,GA	Total Lodge	Total M&IE	





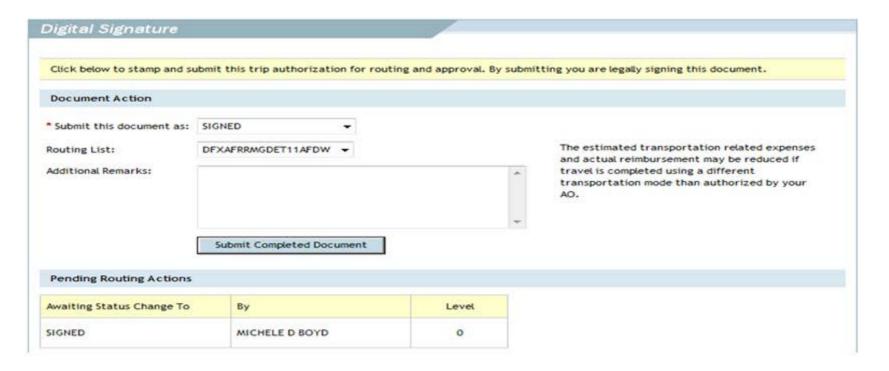


Step 14: Select 'Save', 'Proceed to Pre-Audits', & answer any "flagged items"





 Step 15: Click 'Save and Proceed to Digital Signature'...then 'Submit Completed Document', 'Ok", & 'Close





Authorization Approval

Subject: Defense Travel System(DTS): Official Travel Document

Date: Wednesday, July 22, 2019 9:06:43 PM

Subject: Defense Travel System Travel Document Approval Notification

This notification was generated to inform you that a Defense Travel System AUTH named MHMACDILLAFBF072715_A02-01 for MEMBER NAME with authorization number of 1Q4WCR was just stamped APPROVED by APPROVING OFFICIAL NAME.

There is no action required in response to this notification.

To log into DTS, select the following link:

http://www.defensetravel.osd.mil. Please do not respond to this email.



Authorization Approval

Subject: Defense Travel System (DTS): Commercial Travel Office (CTO) Status Notification - CTO

BOOKED

Date: Wednesday, July 22, 2019 9:22:36 PM

Dear MEMBER NAME.

Your travel authorization named: MHMACDILLAFBF072715_A02-02 has been processed by the Commercial Travel Office (CTO) and will be forwarded to your authorization official (AO), if required. If your reservations include air or rail tickets, an electronic ticket will be issued by the CTO three (3) business days before the trip departure date. You should receive an email from your CTO confirming this and will also receive a DTS email when the CTO sends the ticket information to DTS. If you do not receive confirmation of ticketing, you should contact the CTO. Note: If you require your ticket earlier than the standard 3 business days, please notify the CTO after you receive approval from your AO.

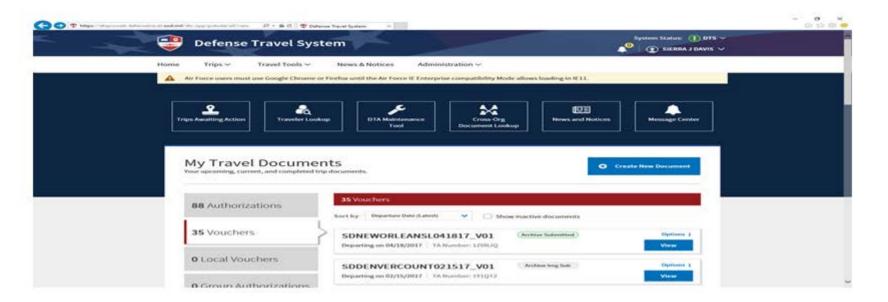
The CTO booked segment(s) are listed below.

DATE TII	ME	FLIGHT#	ORIGINATION/DESTINATION
07/27/201512	2:00	DL5356	Newport News/Atlanta Hartsfield-Jackson Intl Apt
07/27/201515	:30	DL950	Atlanta Hartsfield-Jackson Intl Apt/Tampa International Apt
07/31/201511	:40	DL1891	Tampa International Apt/Atlanta Hartsfield-Jackson Intl Apt
07/31/201515	:55	DL5140	Atlanta Hartsfield-Jackson Intl Apt/Newport News





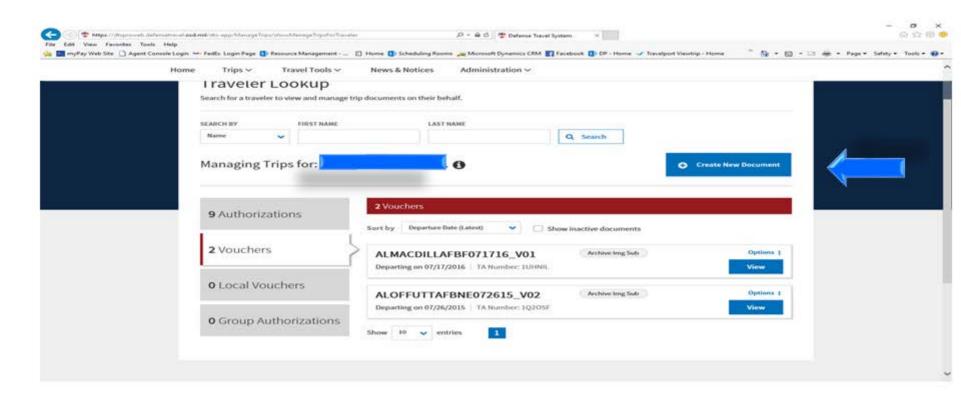
- Once you have an approved Authorization & have completed your trip, complete your Voucher
 - Have to submit within 5 duty days after trip return
- The following is a step by step process for submitting
 - Step 1: After logging-in to DTS, locate 'My Travel Documents', then click 'Vouchers'





Voucher (Cont)

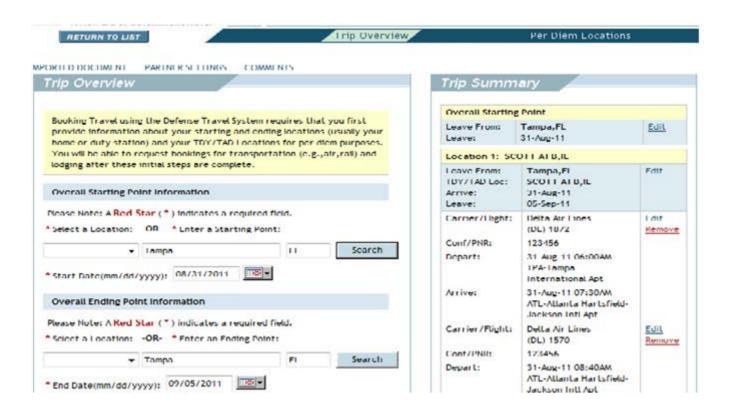
Step 2: Select link to 'Create New Voucher from Authorization/Order'...then, click 'Create.'





Voucher (Cont)

Step 3: Review 'Trip Overview' & select 'Edit' for changes







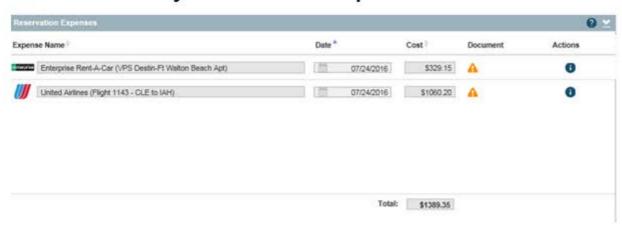
- Step 4: Add 'My Expenses'
 - Receipts of \$75.00 or more
 - Constructive Travel Worksheets (CTWs)
 - MFRs for unusual circumstances

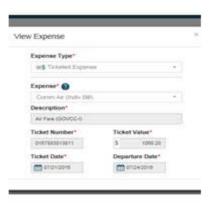


- The My Expenses screen contains four major areas:
- A.Reservation Expenses
- **B.Other Expenses**
- C.Substantiating Documents
- D. Trip Workbook



- Step 4: Add 'My Expenses' (Cont)
 - Reservation Expenses
 - These expenses automatically populate as separate line items
 - You cannot manually add an expense in the Reservation Expenses area in any document
 - You can only edit or delete expenses in vouchers

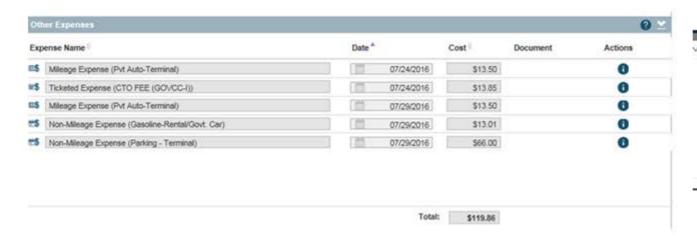








- Step 4: Add 'My Expenses' (Cont)
 - Other Expenses
- Other Expenses shows reimbursable expenses as separate line items
- In an authorization, you must manually enter expenses. The voucher initially displays expenses from the approved authorization
- On all docs, you can add, edit, or remove expenses as needed

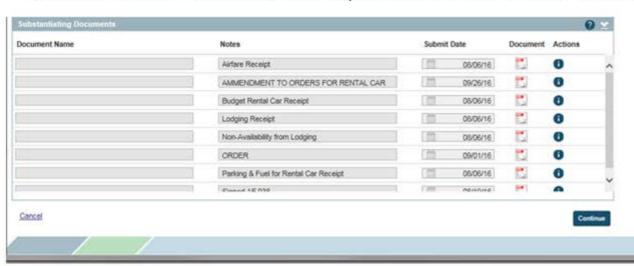








- Step 4: Add 'My Expenses' (Cont)
 - Substantiating Documents
- Substantiating Documents contains electronic images of paper documents that you must attach to your travel document
- Examples of documents you might attach in this area include, but aren't limited to leave forms, constructed travel worksheets, etc.







- Step 4: Add 'My Expenses' (Cont)
 - Trip Workbook
- Trip Workbook is a tool you can use to upload electronic images of paper documents
- After uploading them, use the tools in the Trip Workbook to crop them before you attach them to individual expenses in the Reservation Expenses or Other Expenses areas
 - For example, if multiple receipts appear in one image, you can crop the image and save each receipt individually
 - Important Note: Attaching images to individual expenses is very important because the Trip Workbook is only visible to people who are editing the document





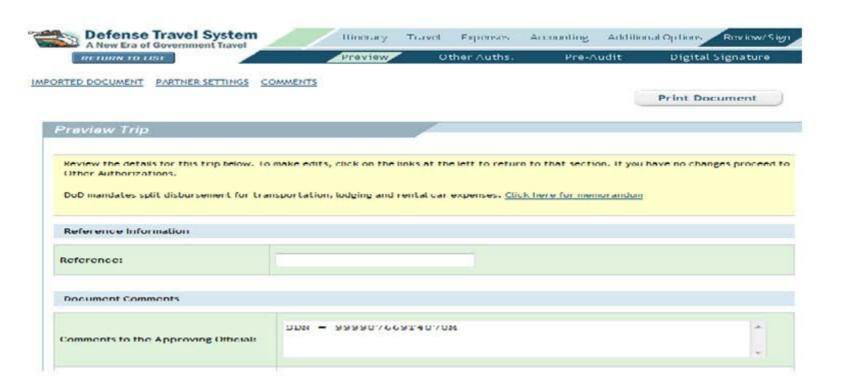
- Step 5: Select 'Per Diem Entitlement', click "Edit' (if necessary), & then, 'Continue'
 - Input amount paid, but do not include taxes







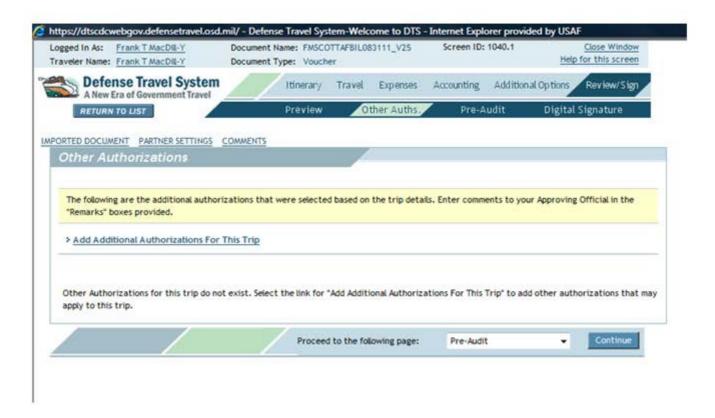
- Step 6: Review/Sign-Preview & click 'Continue'
 - Make any necessary adjustment before signing document







Step 7: Continue to 'Pre-Audit'



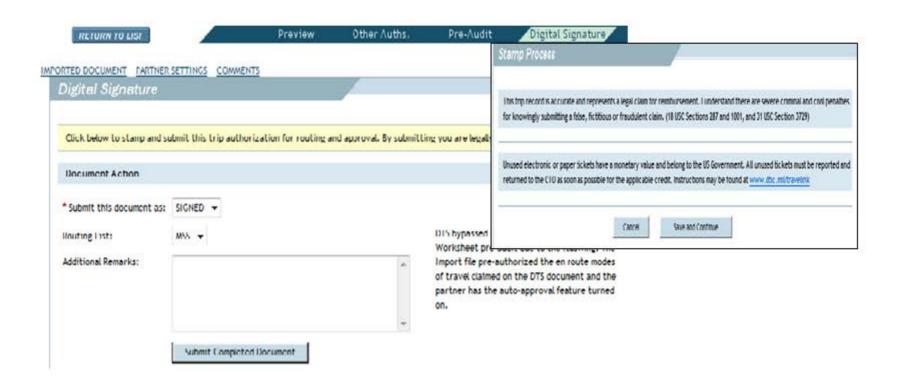


Step 8: Enter justification (if there are any flagged items) & then,
 'Save and proceed to digital signature'





Step 9: Provide additional remarks, submit 'Digital Signature', & click 'Save and Continue'







■ Did you attach?

- Certified copy of AF Form 938 AROWS-R order (Statement of Tour of Duty; blocks 36 thru 42)
- Airline ticket receipt/itinerary
 - Itinerary has to show an actual charged amount
- All lodging receipts (regardless of amount with zero balance)
- Any non-availability statements/contract quarters authorization numbers attached for off-base lodging (if applicable)
- Any rental car receipts (if applicable)
- All receipts for expenses \$75.00 or more
- Any Constructed Travel Worksheet (CTW) for POC travel

Voucher Checklist



- Did you claim?
 - Airfare & CTO Service/Processing Fees (Recommendation: Submit separately)
 - Taxi or shuttle service
 - Contract quarters (hotel) charges/taxes paid separately (CONUS only)
 - POC Mileage
 - Rental car fuel
 - Mileage to & from airport terminal
 - Parking charges (e.g., airport, hotel, etc.)
 - Currency conversion fees (OCONUS Travel)
 - Leave (in place), then provide signed AF Form 988





- Keep it simple, please
- Use comments sections to help paint the picture for unusual circumstances
- For foreign travel, please annotate the USD amount on receipt
 - Please go ahead & provide foreign currency conversion table, too
- Don't provide duplicates of the same attachment/substantiating document
- Tips are not reimbursable items
- CTO charge on lodging reservations made through DTS



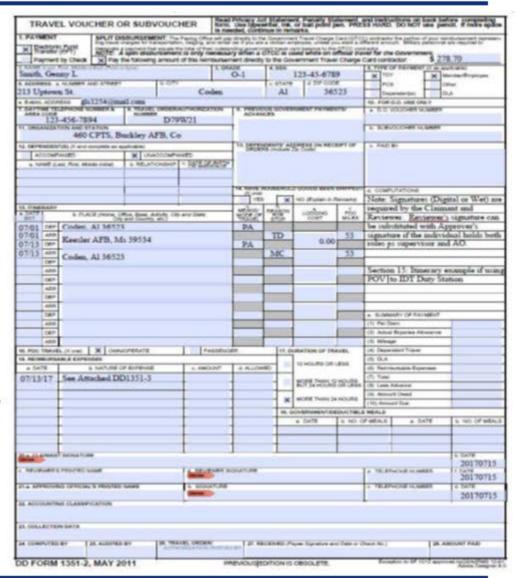
Reserve Travel System (RTS)

- Reserve Travel System (RTS):
 - AT, MPA or RPA vouchers submitted to the IMA Travel Office via RTS or DTS as identified on the orders 2nd page line "E"
 - RTS: submit DD 1351-2, certified orders (AF 938)
 & receipts to travel office via mvPERS
 - Orders longer than 30 days, file interim DD 1351-2 in 30-day increments to the IMA Travel Office
 - Travel Vouchers (DD 1351-2) must be signed by member & supervisor
 - Submit via myPers the DD 1351-2, AF 938 (from AROWS) & receipts to IMA Travel for processing & payment
 - Fax and email submissions no longer accepted

myPers:

https://mypers.af.mil/app/dynamicforms/display/form/ 268

NOTE: Do not use eFinance (the system). This is used by the TRs only





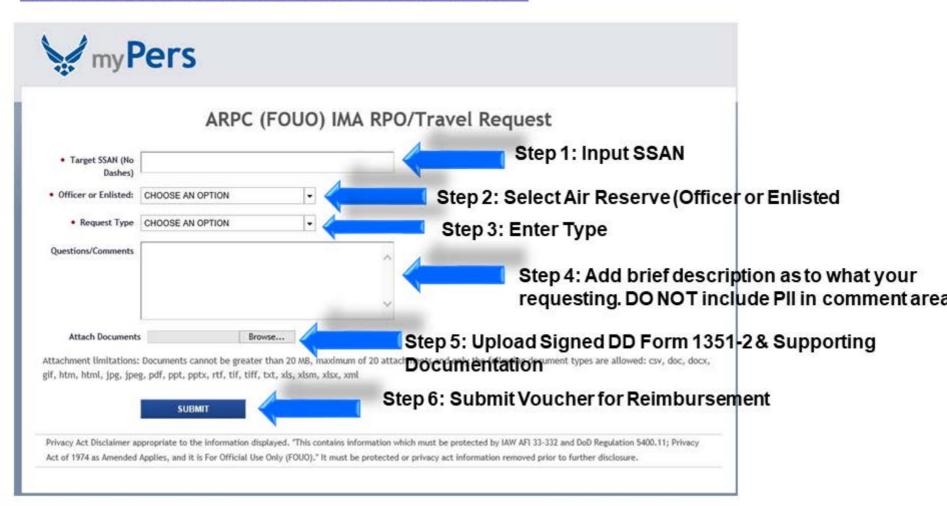
OBLIGATION TO EXERCISE PRUDENCE IN TRAVEL

- In accordance with (IAW) Joint Travel Regulation (JTR) Chp,1, Para 0101, a traveler must exercise
 the same care and regard for incurring Government-paid expenses as would a prudent person
 traveling at personal expense.
- The following circumstances include, but are not limited to, opportunities for travelers to be good stewards of government funds and exercise prudence in travel. Travelers must consider the following for use when appropriate without disrupting the mission:
- 1. Use of the least expensive transportation mode to and from a transportation terminal.
- 2. Use of the least expensive parking (ordinarily the long-term lot) when privately-owned conveyance (POC) parking is authorized at the transportation terminal or at other facilities (i.e., valet parking must be justified when self-parking is available).
- 3. Use of the least expensive public transportation in and around the TDY site (subway/streetcar/bus) in lieu of taxi.
- 4. Use of the least expensive authorized/approved special conveyance/rental vehicle, a compact car
 is the standard for TDY travel, and use the least expensive vendor.
- 5. Scheduling travel as far in advance as possible to take advantage of the best offered fare/rate.

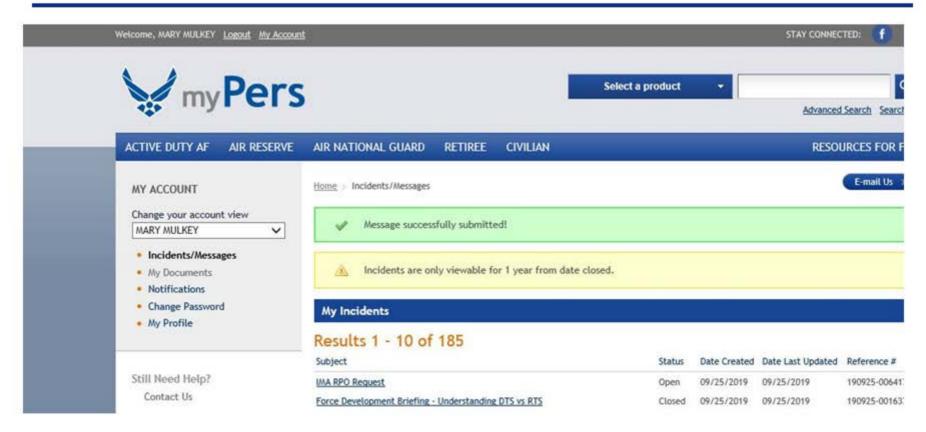


RTS vouchers must be submitted via myPers: myPers:

https://mypers.af.mil/app/dynamicforms/display/form/268







Once you submit voucher via myPers you can view it and check status by clicking on Incidents/Messages









Contacts for Det 6 IRs

OL – JB Langley-Eustis VA 757-764-5101/DSN 574 HQRIO.DET6OL-JBLE@us.af.mil

IR Guide

http://www.arpc.afrc.af.mil/P ortals/4/DRIO/TheIRGuide-1.pdf?ver=2016-07-08-120549-033

IR Travel Companion Guide

http://www.arpc.afrc.af.mil/P ortals/4/DRIO/RIO-IR-Travel-Guide-2016.pdf?ver=2016-07-08-120952-377

HQ RIO Website

http://www.arpc.afrc.af. mil/hqrio.aspx Main Customer Service Line (813) 828-5035/DSN 968

Opt 1 - Force Management (Assignments, Enlisted Prom, UPMR Mgt) Riodet6forcemgmt@us.af.mil

Opt 2 – Readiness & Integration (Orders, Readiness, Waivers, Formal School) Riodet6.readiness@us.af.mil

> Opt 5 - Resource Management (All other services , DTS) riodet6@us.af.mil

Commander: Col Paul Delano (at MacDill) (813) 828-5035 Opt 4/DSN 968; paul.delano@us.af.mil

Superintendent: CMSgt Walisa Villarreal (813) 828-5035 Opt 3/DSN 968 warisar.villarreal.4@us.af.mil

IR Travel

720-847-3501 (DSN 847)

Fax: 720-847-3963 (DSN 847)

Submit RTS Travel Vouchers via the following link: http://www.arpc.afrc.af.mil/HQRIO/IRTravel.aspx OL - Hurlburt Field FL 850-884-2820/DSN 579 RIODET6OLHURLBURT@us.af.mil

Total Force Service Center (ARPC)

(800) 525-0102 (210) 565-0102/DSN 665

Orders

Orders Writing Cell (OWC)

(813) 828-5035 opt 2/DSN 968 RIODet6.Order.Writers@us.af.mil

ARPC/RIO Pay Office

Submit Mil pay and pay issues via the following link:

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