

WEBSITE HELP DESK QUICK REFERENCES

Website	Phone Number	DSN	E-mail Address	Notes
ARCNet	TFSC – 1-800-525-0102 or (210) 565-0102, option 5	665-0102, option 5	https://mypers.af.mil/app/ask (contact entry form) CATEGORY: IMA Management	Basic User Guide Duty Planning Guide More ARCNet Guides and Tutorials
AROWS-R	Toll Free: 1-877-294-5822	497-0166	AFRCFM.AROWSR@US.AF.MIL	Hours: 0700-1700 EST, Mon-Fri excluding Federal Holidays UTA Weekend Hours: 1000-1400 EST per UTA Support Schedule
Desktop Anywhere	478-327-1999	497-1999		Windows 10 Installation Guide Mac Installation Guide Desktop Anywhere Official Facebook Group
DTS	Call your detachment and ask for the ODTA.			Live Chat (available 0800-1800 EST, Mon-Fri excluding holidays)
MyIMR	(210) 395-9742	969-9742		Action List Item tutorial User Guide for your MyIMR page
MyPers	TFSC – 1-800-525-0102 or (210) 565-0102, option 5	665-0102, option 5	https://mypers.af.mil/app/ask (contact entry form) CATEGORY: IMA Management	24/7 except for July 4th, Thanksgiving, Christmas, and New Year's Day.
UTAPS	1-877-294-5822 Option 2	497-0166 Option 2	afrc.utapsweb@us.af.mil	Fax: 478-327-0519 Fax DSN: 497-0519 Hours: 0730-1700 EST, Mon-Fri Tutorials available after logging in, under Help tab
vMPF AFPC Secure AAFMS II	TFSC – 1-800-525-0102 or (210) 565-0102, option 5	665-0102, option 5	https://mypers.af.mil/app/ask (contact entry form) CATEGORY: IMA Management	24/7 except for July 4th, Thanksgiving, Christmas, and New Year's Day.